



2020:

Prioritising Safety and Well-being

In 2020, we responded swiftly to the challenges of the pandemic by placing the safety and well-being of our stakeholders at the forefront. We launched 'Safety First' initiatives across our malls, supported by independent COVID-19 safety assessments by Bureau Veritas, to ensure safe and secure environments.

We also strengthened employee support through the introduction of the 1-to-1 Help Employee Assistance Program and the 24/7 We Care @ Nexus helpline. We launched 1-2-1 with DS, a CEO connect program extending mental health and well-being support to employees and their families during a critical time.