

#### Introduction

Nexus Select Mall Management Pvt. Ltd. (Nexus Select) is the Indian retail portfolio arm of world's leading investment firm, The Blackstone Group. The Company strives to create value to its relevant stakeholders and recognises that effective stakeholder engagement is an essential component of the business activities.

This policy is inspired by expectations of Global Reporting Initiative, S&P Global Corporate Sustainability Assessment and GRESB

# Objective

The objective of this policy is to provide guiding principles for effectively engaging with the stakeholders along with understanding their needs and expectations from Nexus Select

#### Scope

This policy applies to business activities which are managed by Nexus Select.

### Definition

Nexus Select defines stakeholders as individuals, groups, or organizations that affect or could be affected by an organization's activities, products, services, or associated performance. For real estate organizations, typical stakeholders often include investors, employees, tenants, property management teams, supply chain vendors, and the surrounding community.

# Identifying and Prioritizing Stakeholders

The Company identifies and prioritize stakeholders considering factors such as relevance, inclusivity, dependence, influence, and diverse perspectives. Moreover, stakeholder mapping is undertaken to understand who the relevant stakeholders are as well as their perspective orientations, impacts and expectations to prioritize, design appropriate response and corresponding communication strategies.

- List of Stakeholders:
  - Customers (tenants as well as Walk-in)
  - o Employees
  - Government, regulators, and industry
  - Investors
  - Local communities (residing in vicinity of malls)
  - Media
  - Suppliers
  - Society at large

## Stakeholder Engagement Methods

Nexus Select believes in effective engagement with stakeholder to understand their perspective and meet their expectations. The Company aspires to continue its efforts on stakeholder engagement and shall adhere to the following.

- Encourage meaningful engagement with stakeholders to constructively address the issues
- Promote engagement using various modes including direct dialogue, surveys, engagement at professional and industry forums, and sharing of information through various means and channels
- Inform and educate our stakeholders through required ESG-related communications, including our annual reports, newsletters, social media and other disclosures
- Develop accessible and adequate platforms for open and participative engagement with stakeholders
- Maintain a periodic communication channel with a feedback mechanism to understand the key issues and address the same
- Support stakeholders with capacity building session, as and when required, to strengthen stakeholders' knowledge on specific issues
- Measure and report the outcomes of the stakeholder engagement activities and incorporating the feedback into business activities

### Reporting

Nexus Select intend to consistently report on its stakeholder engagement activities in annual reports along with its outcome

#### Review

This policy shall be reviewed annually to ensure its effective implementation and amendments

Version	Drafted by	Approved by	Effective from
1.0	Chief People Officer	Rohan Vaswani	1st April 2022
1.1	Chief People Officer	Rohan Vaswani	20 <sup>th</sup> Sep 2022